

How to log in to Arbor

There are two options for accessing Arbor:

1. Through our School Website

Simply visit our school website (<https://www.crestwoodschool.co.uk/>), where you will find a link to the Arbor Parent Portal. Click the link for **Arbor** and then click the **First time logging in?** link, which will prompt you to enter your e-mail address and to set a password. Please note that you must sign up using the e-mail address that you have on file with the school.

2. Through the Arbor Parent App

Download the **Arbor Parent App** from the **Apple App Store** on your iOS device, or the **Google Play Store** on your Android device. Once in the app, click the **Forgotten password** link to set a new password. You will be asked for your e-mail address - please enter the e-mail address you have on file with the school. You will then be able to set your password.

If you experience any problems logging on to Arbor you will find a help guide at <https://tinyurl.com/ArborForParents>. If you are unable to log on to Arbor after following the steps in this guide please contact School Reception, who will be happy to help.